

HEREFORDSHIRE COUNCIL
Licensing Act 2003

**REPRESENTATION FORM – INTERESTED
PARTIES**

Please return this form, and any additional information within the statutory period to:
**The Licensing Section,
County Offices,
PO Box 233,
Bath Street, Hereford,
HR1 2ZF
licensing@herefordshire.gov.uk**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

When completing this form please print clearly and legibly.

Your Name: On Behalf of South Street Residents Association (24 members) Anna Falcini – Secretary & Peter Falcini – Members of the SSRA	Contact Telephone No. [REDACTED]
Address: 16 South Street Leominster Herefordshire HR6 8JB	E-mail address: [REDACTED] Please state your interest in the premises you are making a representation about: eg local resident/local business Local Residents
Name & Address of premises you are making a representation about: The Royal Oak Hotel, South Street, Leominster, Herefordshire. HR6 8JA	

DATA PROTECTION ACT 1998. Please indicate by ticking here if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

To Prevent Crime & Disorder CCTV is in place to the recommendations and approval of the Licensing and Police Authorities. Sufficient measures are in place to prevent the Royal Oak continuing to be a crime hotspot? We propose the Challenge 25 scheme is used rather than Challenge 21. A limit on the events at the premises which involve live and recorded music
Public Safety Clear strategies in place to manage consumption of alcohol simultaneously in 5 areas of the building during busy periods with 2 security staff and with two front entrances/exits and one rear entrance/exit.
To Prevent Public Nuisance The issue of the outdoor speaker has not been addressed in the license application. We

recommend this is removed immediately.

At the review of the license on the 13/08/15, the police recommended that noise should not be audible to residents. This has been a continuous issue for residents and this has not been addressed in the application. We want measures in place to prevent noise issues for example; withdrawing music events from the license completely. If this is not acceptable then we would suggest conditions in the license to include closing the outside double door at all times during musical events, installing double glazing and reducing the number of events.

We would advocate that a noise limiter is put in place so that music noise levels cannot exceed an acceptable decibel level which has been implemented in other types of venues in the county.

Bands/ D.J.s are not positioned up against the front windows but are situated in areas where they will not cause noise issues.

A plan of action is in place to ensure that customers leave the premises promptly and with respect and without disturbing residents.

To Protect Children from Harm

Signed:
Date:



HEREFORDSHIRE
COUNCIL

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 260105

**Representation Form – Interested Parties
Suggested Conditions**

Premise: The Royal Oak Hotel, Leominster
Your name: South Street Residents Association

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

To Prevent Crime and Disorder

We want to see the correct CCTV implemented and monitored to the standard of the police and licensing department. The premises had adequate opportunity to implement this leading up to their review in August and they failed to do this. The residents want to be reassured that this is going to be correctly implemented.

The SSRA are concerned that the incidents of crime coincide with the live and recorded music events at the weekends therefore we do not endorse the continuation of these events.

Public Safety

The SSRA want to be reassured that the all of the aspects of the building are correctly monitored and safe. Potentially there are five areas that need to be managed and these are stretched over different areas of the building. We have concerns about this and would like conditions in place to ensure this is going to address public safety.

Prevent Public Nuisance

Since the previous license was granted to the premises, the issue of noise from music events and guests leaving the premises has been a regular occurrence and has impacted considerably on some of the residents. Despite negotiations the premises have failed to resolve the issues and the current license application does not address this issue at all. This is disappointing. Whilst we want to support the business we are not prepared to do so at the detriment of the residents lives on an ongoing basis. We would like restrictions on music events, preferably to limit these to none or occasional events and for there to be some noise limiter in place, should the music events be included in this license. We have supplied additional notes as evidence of the impact upon residents.

Protect Children from Harm

Signed: Anna Falcini (Secretary of the SSRA)

Date: 29/09/15

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